Your storage, distribution and returns destination.
Our world.

Storage, Distribution and Returns Services

At PCI, ensuring life-changing medicines reach those who need it most is our highest priority. As a truly integrated global CDMO, we are manufacturing, packaging and supply chain experts, harnessing our experience and expertise to deliver you a seamless solution with the ultimate aim of improving the lives of patients.

PCI offers over 30 years of experience in the pharmaceutical storage and distribution of clinical trial materials, effectively storing and distributing thousands of patient kits to over 100 countries worldwide.

At PCI, we will work with you to develop a flexible and dedicated service to meet the needs of each and every clinical trial, irrespective of size or global requirements. Dedicated teams of logistics experts ensure complete accountability and supply chain integrity throughout the clinical life-cycle.

Clinical supplies are stored in facilities dedicated to investigational medicines meeting GMP requirements combined with a full collection, storage, returns, and reconciliation of patient supplies ahead of ultimate client requested destruction.

Distribution and Logistics Planning

We offer a comprehensive global distribution plan using our in-house distribution facilities in combination with our strategic supply network. Our flexibility enables additional and specialized services including point-of-dispatch customization direct-to-patient.

Overview

Secure Storage

PCI facilities feature round-the-clock security and environmental monitoring.

Across our global network we have the capabilities to store and ship both controlled and dangerous goods throughout the world.

Our facilities feature vaults approved by the necessary regulatory authorities to handle all classifications of controlled drugs as well as the cutting-edge security systems supported by robust procedures.

Returns Management

In-line with client requirements, we will manage the return, storage, and ultimate destruction of clinical trial materials at the end of a project.

Returns can be reconciled to one of three levels before being securely stored until the approval for destruction is received, the three levels are as follows:

LEVEL 1 – reconciliation of the number of shippers returned only

LEVEL 2 – reconciliation of the contents of the shippers against a packing list

LEVEL 3 – full reconciliation down to individual tablets, capsules, and vials.

Destruction is carried out by an approved third party including witnessed destruction for controlled drugs. Certificates of Destruction are provided to clients to facilitate full reconciliation of clinical trial supplies.